

EXHIBIT E

SAMPLE CUSTOMER NOTIFICATION LETTER

Seren Innovations, Inc.

WaveDivision Holdings, LLC

_____, 2005

Dear Customer:

Seren Innovations, Inc. ("Seren") currently provides your cable service, telecommunications service or high-speed data service. WaveDivision Holdings, LLC ("Wave") has agreed to acquire substantially all of the assets of Seren in Concord, California, Walnut Creek, California and the nearby areas of Contra Costa County, California. Accordingly, Wave shortly will begin providing cable service, telecommunications service and high-speed data services to customers currently being served by Seren. This transfer will not affect your rates or the terms and conditions of your service.

Subject to obtaining state and federal regulatory approvals, we anticipate that the transition will occur in the near future, but not before the end of the third or the beginning of the fourth quarter in 2005. Unless you have begun using a service provider other than Seren prior to this date, Wave will transition your current cable service, telecommunications service and high-speed data service to Wave. If Seren is not your local service provider, the change to Wave will not impact your local carrier selection.

The rates you currently pay for cable service, telecommunications service or high-speed data service, as well as the terms and conditions of such service, will remain unchanged. If, in the future, there are any changes to your rates or the terms and conditions of your service, you will be notified of them by mail.

Except in the event of the existence of a contract for your telecommunications service, you have the right to subscribe to cable service and high-speed data service from any service provider you wish. This decision is entirely up to you, and you may choose to switch to another carrier either before or after this change occurs. Wave values your continued business and will gladly respond to any questions or complaints you may have about your service either prior to or during the change. Because of this change, a carrier change charge may appear on your bill. However, Wave will be happy to credit any such charges that appear on your bill due to the change to Wave. However, selecting a carrier other than Wave may result in a charge being imposed for which Wave will not be responsible.

Until the actual transfer date, Seren will continue to be responsible for all customer service and billing issues. You should contact Seren with any complaints or other customer services inquiries you may have prior to the transfer. After the transfer date, you should refer your questions to Wave.

If you have any questions regarding this notice, please contact Steve Friedman, Wave's Chief Operations Officer at 425-896-1882.

Seren Innovations, Inc.

WaveDivision Holdings, LLC